

**Ministry of Long-Term Care**  
Assistant Deputy Minister  
Long-Term Care Operations Division  
  
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**Ministère des Soins de longue durée**  
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eApprove: 179-2020-77

March 23, 2020

**MEMORANDUM TO:** Long-Term Care Home Licensees

**FROM:** Sheila Bristo  
Assistant Deputy Minister  
Long-Term Care Operations Division

**RE:** **Long-Term Care Home Accommodation Rate Changes**

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This memo is further to the recent letter from the Honourable Dr. Merrilee Fullerton, Minister of Long-Term Care, in which you were informed about the continued suspension of the co-payment increase for 2020-2021. In addition, funding of up to \$3.2 million to the long-term care home sector will be provided to compensate for revenue losses related to the preferred accommodation premium during the 2020-2021 cycle.

As previously communicated, the rate increase that was scheduled to be applied on January 1, 2021, will not take place. The ministry is providing compensation to cover any losses of revenue resulting from this suspension. The announced increases to the level-of-care funding, which incorporate revenue that would have been collected from the basic accommodation co-payment increases, will continue as planned.

In addition, to compensate licensees for the loss of preferred accommodation premiums, the ministry will provide funding equal to 1.9 per cent (%) of the co-payment premium charged to residents for private and semi-private accommodation for the period of January 1, 2021, to June 30, 2021, inclusive. This funding will be provided to each home under its Letter of Agreement for Ministry Direct Funding (Direct Funding Agreement, or DFA) with the ministry. This letter constitutes the primary "Applicable Ministry Policy Document" with respect to this funding pursuant to Schedule A of the DFA.

The reimbursement of preferred accommodation for the six-month period will be estimated based on the reported revenue on the premium charged for preferred accommodation from the 2020 In-Year Occupancy Report. The reported revenue for the month of July 2020 will be used as a proxy to estimate the payment for the six-month period. The premium charged refers to the portion of the accommodation fee in excess of the maximum rate for basic accommodation. All payments made are subject to adjustment and will be reconciled against the applicable audited Long-Term Care Home Annual Reconciliation Report. Long-term care homes that have not submitted the 2020 In-Year Occupancy Report are requested to do so immediately.

Should you have any questions about co-payments, please contact the Long-Term Care Action Line at 1-866-434-0144. If your question pertains to the reimbursement of the preferred accommodation premium, please contact the ministry at [lrc.info@ontario.ca](mailto:lrc.info@ontario.ca).

Thank you for your efforts and commitment to improving the quality of care provided to long-term care home residents across Ontario.

Sincerely,



Sheila Bristo  
Assistant Deputy Minister

- c: Mr. Bill Hatanaka, Ontario Health Board Chair
- Mr. Matthew Anderson, CEO, Ontario Health
- Ms. Kimberly Mundy, Chief Transformation Officer (CTO), Ontario Health
- Mr. Elham Roushani, Interim Finance Lead, Ontario Health
- Ms. Lisa Levin, Chief Executive Officer, AdvantAge Ontario
- Ms. Donna Duncan, Chief Executive Officer, Ontario Long Term Care Association
- Ms. Monika Turner, Director of Policy, Association of Municipalities Ontario
- Ms. Donna Cripps, Transitional Regional Lead (Central), Ontario Health
- Ms. Cynthia Martineau, Transitional Regional Lead (East), Ontario Health
- Mr. Brian Ktytor, Transitional Regional Lead (North), Ontario Health
- Ms. Tess Romain, Transitional Regional Lead (Toronto), Ontario Health
- Mr. Mark Walton, Transitional Regional Lead (West), Ontario Health
- Mr. Richard Steele, Deputy Minister, Ministry of Long-Term Care (MLTC)
- Mr. Brian Pollard, Assistant Deputy Minister, Long-Term Care Capital Development, MLTC
- Ms. Abby Dwosh, Director, Funding and Programs Branch, MLTC
- Ms. Stacey Colameco, Director, Long-Term Care Inspections Branch, MLTC
- Mr. Jim Yuill, Director, Financial Management Branch, MLTC
- Mr. Jeffery Graham, Director, Fiscal Oversight & Performance Branch, MLTC